

## Errata

**ISBN:** 978-1-76031-589-4

**Unit:** CHCLEG003 Manage legal and ethical compliance

**Resource:** Trainer and Assessor Guide

**Update:** Version 1.3 updated to Version 1.4

**Affected pages:** 44, 105-106 (Final Assessment Part A Solution 5)

Use the attached pages to update the affected document.

## 3.4 Solutions to practice tasks

### Practice task 1

#### Example response to Question 1

Compliance requirements must be met to ensure care provided is within legal and ethical frameworks.

#### Example response to Question 2

The National Standards for Mental Health Services 2010

#### Example response to Question 3

Responses should include two of the following:

- Acts and legislation
- Government regulations
- Inquiries made by the Australian Law Reform Commission
- Best practice regulation updates
- Online access to frequently asked questions about legislation and bills
- Guides to social policy law
- Government complaint investigation schemes and ombudsman services
- Consumer rights and protections information

#### Example response to Question 4

Responses should include two of the following:

- Changes to legislation that may affect your organisation
- Resources or programs to help your service meet community services care standards

#### Example response to Question 5

Plain English documentation provides information in an easy-to-read format.

#### Example response to Question 6

The Aged Care Quality and Safety Commission is responsible for aged care regulatory functions. Its role is to protect and enhance the safety, health, well-being and quality of life of people receiving Australian Government funded aged care. The Commission is the national regulator and the primary point of contact for consumers and providers in relation to quality and safety. The Commission has responsibility for approving providers and receiving compulsory reports.

### Practice task 2

#### Example response to Question 1

A work role boundary is a clear definition of the duties, rights and limitations of your work role.

- Injury and workers compensation claims
- Workers compensation insurance and premiums

**Assessor comments:**

### **Solution 3**

Answer should include at least two of the following:

- Providing information and advice on changes to legislation affecting the relevant organisation or industry
- Providing useful resources or programs to help organisations meet industry standards
- Providing training and education programs
- Providing advice on public relations or advertising activities

Providing information on lobbying activities

**Assessor comments:**

### **Solution 4**

Answer should include the following:

Documents explaining legislation provide an overview of the key components of the Act, information on what the Act means for the organisation, employers and employees, in an easy to read format.

**Assessor comments:**

### **Solution 5**

Each regulatory authority will have operational policy and procedures in place to assist authorised officers and other regulatory authority staff to apply the relevant law and regulations and support nationally consistent application of quality frameworks.

Answer should include at least two of the following:

- The Aged Care Quality and Safety Commission is responsible for aged care regulatory functions.
- The relevant state and territory work health and safety regulators, responsible for enforcing WHS laws in each state and territory
- The relevant state and territory child protection agencies, responsible for protecting children and young people who are at risk of abuse or neglect
- The relevant state and territory governments, whose joint responsibility is to regulate Australia's health services, with the planning and delivery of services being shared between government and non-government sectors

**Assessor comments:**

### **Solution 6**

Answer should include:

Managers and others in the organisation must have a clear understanding of their roles, responsibilities and level of authority to help them provide person-centred care within a supportive team environment and uphold the rights of service users according to the law.

Having a clear understanding of the legal framework ensures managers and others work safely and ethically.

**Assessor comments:**

### **Solution 7**

Answer should include:

State and territory governments are responsible for the administration and operation of child protection services and legislative acts in each state and territory govern the way the services are provided. As well as these Acts, there are also other Acts of Parliament essential to the operation and delivery of services to children and families across Australia.

**Assessor comments:**

### **Solution 8**

Answer should include at least two of the following: