

Errata

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Unit: CHCLEG003 Manage legal and ethical compliance

Resource: Learner Guide

Update: Version 1.3 updated to Version 1.4

Affected pages: 5, 7

Use the attached pages to update the affected document.

Aged care

As of 1 January 2020, the Aged Care Quality and Safety Commission is responsible for aged care regulatory functions. Its role is to protect and enhance the safety, health, well-being and quality of life of people receiving Australian Government funded aged care. The Commission is the national regulator and the primary point of contact for consumers and providers in relation to quality and safety. The Commission is responsible for approving providers and receiving compulsory reports. The Commission is also responsible for:

- ▶ accessing accreditation
- ▶ assessing and monitoring aged care services
- ▶ conducting home care investigations
- ▶ determining compliance requirements imposed on providers (such as sanctions)
- ▶ resolving complaints about services.

Work health and safety

It is the responsibility of the Commonwealth, states and territories to regulate and enforce work health and safety (WHS) in their jurisdiction. For example, WorkSafe Victoria is the regulatory authority enforcing WHS laws in Victoria.

You should contact your local WHS authority for information and advice on:

- ▶ complying with WHS laws
- ▶ reporting workplace incidents
- ▶ renewing or applying for licences
- ▶ injury and workers compensation claims
- ▶ workers compensation insurance and premiums
- ▶ health and safety representative training
- ▶ WHS training and assessment.

Child protection

There are child protection agencies in each state and territory to protect children and young people who are at risk of abuse or neglect.

Child protection agencies provide important information and advice regarding:

- ▶ family group conferences (FGC)
- ▶ carers' rights
- ▶ the charter of rights for children in care
- ▶ young people moving to independent living
- ▶ signs of safety family meetings
- ▶ child protection services, including assessment, reporting processes and key contacts.

Health services

There is a network of governance and support mechanisms that enable the policy, legislation, coordination, regulation and funding aspects of delivering quality health services across Australia. It is the joint responsibility of all levels of government to regulate Australia's health services, with the planning and delivery of services being shared between government and non-government sectors.

State and territory governments are responsible for licensing or registering private hospitals, operating public hospitals, and providing health-relevant industry regulations.

Example

Identify sources of information about compliance requirements

Jennifer is a crisis support team leader in an organisation that provides a safe and secure environment for men and women who are homeless or an imminent risk of being homeless. Jennifer is responsible for providing leadership in all day-to-day operational aspects of the crisis support team to ensure a high quality, client-focused delivery of support to people with support needs. It is a requirement of Jennifer’s role that both she, and her team members, have a comprehensive understanding of how each staff member must comply with the requirements of the *Work Health and Safety Act 2011* (Cth). Rather than providing her team members with a copy of the WHS Act, Jennifer uses the internet to access a guide to the WHS Act that explains, in plain English, how to comply with WHS legislation in the workplace. She finds the guide useful in gaining a better understanding of how to ensure her workplace complies with WHS requirements.

Practice task 1

1. As a manager, why it is important to ensure compliance requirements are met in the service?

2. List the Standards that a mental health professional must comply with.

3. Provide two examples of information that can be accessed from a government organisation to provide guidance on compliance.

4. Provide two examples of information that industry associations can provide.

5. What is the purpose of plain English documentation?

6. Briefly explain the function of the Aged Care Quality and Safety Commission.
