

Errata

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Attachments
NEW p. 45: FSKOCM02 Engage in basic spoken exchanges at work

Please use the attached page to replace erroneous page in the above resource.

Aspire Learning Resources

Learner to complete

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Read the scenario below, then answer the questions that follow.

Scenario

You take a message from Mrs Arthur about her dog that needs to be brought into the Paws Animal Hospital.

Mrs Arthur asks you to tell your supervisor that she will arrive in 20 minutes.

You quickly write down her mobile phone number in case you need to call her back. You hope you have written the number down correctly.