

## Errata

**ISBN:** 978 1 76075 350 4

**Unit:** CHCMGT003 Lead the work team

**Resource:** TAG

**Update:** Version 2.1 updated to Version 2.2

**Affected pages:** Page 79

Use the attached pages to update the affected document.

### **Solution 15**

Axel could show Laird the NQS and look at the specific expectations that all services must work toward. In particular she might use Quality Area 4 (Staffing arrangements) and Quality Area 7 (**Governance and leadership**). Quality Area 7 in particular discusses continuous improvement.

**Replaces:**

### **Solution 15**

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**Assessor comments:**

### **Solution 16**

Laird's cooperation in developing a performance management plan would demonstrate that she is trying to implement best quality service practice. Laird would be able to more capably meet the needs of current stakeholders, new stakeholders and the community.

**Assessor comments:**

### **Solution 17**

Axel could suggest the use of a mentor, attending professional development sessions, or coaching by other senior staff members.

**Assessor comments:**

### **Solution 18**

Laird may benefit from seeing a counsellor, psychologist, community worker, social worker, housing service officer or other service that may be relevant to her personal circumstances.

**Assessor comments:**